

Secondary Schools
Service Level Agreement Sign-up Form
April 2009 – March 2010

School Name: _____ Tel Number:	Please note that the annual maintenance licence fee on Capita SIMS products, SIMS, Dinner Money and Lesson Monitor, are additional charges and you will be notified of these charges at a later date. The ICT Service retains no element of these charges.
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Helpline Support

Choose <u>either</u> Gold, Silver or Bronze Support Calculate: Number of pupils x per pupil charge + base price = Cost (Pupil numbers taken from School January census figure)	Number of Pupils	Per Pupil Charge	Base Price	Cost
Gold Support <i>Includes Silver Support (CCN) and covers SIMS systems. You must subscribe to this package (or equivalent package from a Capita-approved supplier) to meet the requirements of the Capita SIMS licence.</i>		£2.00	£2275	£
Silver Support <i>Includes Bronze Support (CCN) and covers SIMS systems. You must subscribe to this package (or equivalent package from a Capita-approved supplier) to meet the requirements of the Capita SIMS licence.</i>		£2.00	£1890	£
Bronze Support <i>Mandatory – CCN/Broadband cover ONLY. Does not include SIMS cover.</i>		£0.80	£255	£

Subscription Services - Optional

Technical Services				
General System Support <i>Administration & Curriculum PCs</i>	Calculate the following: No of pupils _____ x per pupil charge £2.45 + base price £1215 =			£
Admin / Office System Support <i>Administration PCs Only</i>	Cost linked to how many PCs covered as detailed on the price list. e.g. – 1-5 Admin PCs Indicate your choice here: _____			£
Scheduled Technical Visits – Patch Visits	Choose which option your school requires from the price list and insert below: e.g. – 1 per fortnight (20 x 7hrs) at £5995 Indicate your choice here: _____			£
Scheduled IWB & Projector Maintenance Visits	Choose which option you require from the price list and insert below: e.g. – 1 per half-term (6 x 2hrs) at £790 Indicate your choice here: _____			£
File Server Support	Cost linked to how many servers covered as detailed on the price list. Choose which option your school requires and insert below: e.g. – First server at £980 Indicate your choice here: _____			£
Remote pupil access to secondary school systems	Calculate the following: No of pupils _____ x per pupil charge £1.05 + base price £335 =			£
E-learning				£
E-Safety				£
BECTA ICT Self-Review Framework (SRF) support				£
Embedding the ICT Curriculum				£
Video Conferencing				£
Targeted Support for individuals				£
Website Services				
School website building: Entry Level	Choose the option required (Yr 1 or Yr2) enter the cost in the next column:			£
School website building: Standard Level	Choose the option required (Yr 1 or Yr2) enter the cost in the next column:			£
School website building: Bespoke Development	- Price on application			£
School website hosting only: basic package				£
School website hosting only: additional services	- Price on application			£
Maintenance and updating existing site				£
Office / admin and MIS				
MIS upgrade service (via remote support)				£
Centrally hosted MIS service (includes 2 key fobs)	Calculate the following: No of pupils _____ x per pupil charge £1.35 + base price £1965 + £250 migration Yr 1	+ Additional key fobs charged at £40 per fob + £10 maintenance No of additional fobs if required		£
If you wish to pay by 10 monthly instalments please tick this box				
Total Cost excluding SIMS licence fee				£

Authoriser's Name: _____ Signature: _____ Date: _____

Please return the completed sign-up form to us by 27th February 2009
Post to: Education ICT Service, 42 West Street, Godmanchester, PE29 2HJ OR Fax to: 01480 376660
Ensure you have read our terms and conditions by visiting www.ictsla.ccceducation.net