

## Since Migration many FMS6 users are reporting error – Lock files have grown too large.

This is happening randomly throughout the working day but has hit most hard when putting on the budget. There is a temporary fix available:

### **Non-Hosted schools should try this:**

Using Windows explorer double click on **My Computer**  
Locate and double click on your **c: (local drive)**  
Locate and double click on the **Program Files** folder  
Locate and click on the **SIMS** folder  
Locate and double click on the **Finance** (may be called **FMSSQL**) folder  
Delete any files ending .lck or with a type of **LCK files**  
Alternatively click on the **Search** button and select **all files and folders** then enter **\*.lck** as the file name then click **Search**. When the list appears click on **Edit | Select All** then **File | Delete**.

### **Hosted schools can try the following:**

Click on **My Computer**  
Click on **Central Share**  
Click on **SIMS Share**  
Click on **\_Sims.Net and Dinner Money**  
Click on **Finance**  
Locate and delete any files ending in **.lck** or with a type of **LCK files**

*Note – both these deleting processes are a temporary clearing of the problem and will need to be done each time the error occurs.*

There is a more permanent solution available for **Non-Hosted schools** but it requires some technical knowledge. All ICT technicians have been given details so can complete this work on request. The solution is as follows:

1. Select Settings and Control Panel
2. Double click on the BDE Administrator Icon
3. From the Configuration Tab, double click on System
4. Select Init
5. Set Local Share to False not True
6. Apply

A permanent solution for Hosted schools is still being sought so we need to know when it happens. Please keep logging calls.